

Terms

Last Updated: November 14, 2025

Introduction

These Terms and Conditions (“Terms”) govern your use of the mobile application operated by **High Star Co Ltd** (“Company,” “we,” “us,” or “our”). Please read them carefully to understand how we regulate your use of the sNova VPN (“App”).

We reserve the right to modify these Terms at any time. Any updates will be communicated through available means, and we encourage you to check the App periodically to review the most current version of the Terms, along with any previous versions.

If you are entering into these Terms on behalf of a legal entity, you confirm that you have the authority to bind that entity to these Terms.

Privacy Policy

Our **Privacy Policy** is provided on a separate page. It explains how we collect, use, and process your personal data. By using the App, you acknowledge and agree that your personal information will be processed in accordance with our Privacy Policy.

Your Account

You are responsible for maintaining the confidentiality of your account credentials, including your password, and for ensuring secure access to your device. You must not assign or transfer your account to any third party.

The Company shall not be liable for unauthorized access resulting from theft or misuse of your account information. We reserve the right to refuse service, terminate accounts, remove or edit content, or cancel transactions at our discretion.

The Company does not knowingly collect personal data from individuals under the age of **16**. If you are under 16, you may not use the App or accept these Terms under any circumstances.

Services

The App provides access to certain services (“Services”). You agree not to use the Services for any unlawful or prohibited purpose.

We may, at our sole discretion, establish fees for the use of the App. All fees are displayed on the relevant App pages and may be changed at any time.

Payments may be processed through certified third-party systems, which may apply their own commissions. Such commissions are your responsibility. Information about these fees can be found directly on the respective payment providers’ websites or apps.

Third-Party Services

The App may contain links to third-party websites, applications, or platforms (“Linked Sites”).

We do not control and are not responsible for the content or materials of Linked Sites. These links are provided solely to enhance functionality or services offered through the App.

Prohibited Uses and Intellectual Property

The Company grants you a **non-exclusive, non-transferable, revocable license** to access and use the App on one device in accordance with these Terms.

You may not use the App for any unlawful or unauthorized purpose, or in a manner that may damage, disable, or impair its functionality.

All materials contained in the App — including text, code, graphics, logos, images, compilations, and software (“Content”) — are owned by the Company or its licensors and are protected by applicable intellectual property laws.

You agree to respect all copyright and proprietary notices contained in the Content and must not modify, publish, transmit, reverse engineer, distribute, or create derivative works based on any part of it.

Use of the Content is permitted solely for **personal and non-commercial** purposes. No license to any intellectual property rights of the Company is granted to you.

User Content

By uploading, posting, submitting, or otherwise providing any content (“Your Content”) through the App, you grant the Company a worldwide, royalty-free license to use, display, distribute, perform, reproduce, and translate Your Content in connection with its business operations.

No compensation will be provided for the use of Your Content. The Company reserves the right to remove or decline to publish any Content at any time.

You represent and warrant that you own or otherwise control all rights necessary for the submission of Your Content.

Disclaimer of Liability

The information available through the App may contain typographical or factual errors. The Company assumes no responsibility for such inaccuracies.

To the fullest extent permitted by law, all Content and Services are provided **“as is”** without any warranties of any kind, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

In no event shall the Company be liable for any direct, indirect, incidental, consequential, or punitive damages, including but not limited to loss of data, profits, or enjoyment, arising from or in connection with your use or inability to use the App or its Services.

If applicable law does not allow certain exclusions or limitations, such provisions may not apply to you.

Indemnification

You agree to indemnify, defend, and hold harmless the Company, its directors, employees, agents, and affiliates from and against all claims, damages, losses, costs (including reasonable attorney fees), and liabilities arising out of:

- your use or inability to use the App or its Services;
- your breach of these Terms;
- your violation of any rights of third parties; or
- your violation of applicable law.

The Company reserves the right to assume exclusive defense of any matter subject to indemnification. You agree to cooperate fully with such defense.

Termination and Access Restriction

The Company may suspend or terminate your account and access to the App, or any portion thereof, at any time and without prior notice, if you breach these Terms.

Miscellaneous

These Terms shall be governed by the substantive laws of the jurisdiction in which the Company is incorporated, excluding its conflict of law rules.

Use of the App is unauthorized in jurisdictions that do not recognize all provisions of these Terms.

Nothing in these Terms creates any partnership, joint venture, employment, or agency relationship between you and the Company.

The Company retains the right to comply with all lawful requests from courts, law enforcement, or governmental authorities regarding your use of the App.

If any provision of these Terms is deemed invalid or unenforceable, it shall be replaced with a valid and enforceable provision most closely matching the intent of the original, and the remainder of the Terms shall continue in full effect.

These Terms constitute the entire agreement between you and the Company concerning your use of the App and supersede all prior communications and proposals, whether electronic, oral, or written.

The Company shall not be liable for any delay or failure to perform due to causes beyond its reasonable control, including natural disasters, technical failures, wars, government actions, or other force majeure events.

Any dispute or claim arising out of or relating to the App or these Terms shall be resolved first through good-faith negotiation between you and the Company. If such efforts fail, disputes shall be settled exclusively in the courts of the jurisdiction where the Company is established.

Complaints

We are committed to resolving complaints regarding our handling of personal data. To submit a complaint regarding these Terms or our data practices, please contact us through the App. We will respond within 30 days.

If you are not satisfied with our response, you may contact your local data protection authority.

Contact Information

We welcome your feedback or questions about these Terms. You may contact us using the details provided on our App.